

# About ALLDATA

ALLDATA® is the industry's #1 choice for unedited OEM automotive repair and collision information. Founded in 1986, the Elk Grove, Calif.-based company has more than 115,000 subscribers worldwide who rely on ALLDATA for OEM-accurate mechanical and collision repair information, shop management software, and training.

In 1996, ALLDATA was purchased by AutoZone, the United States' leading retailer of automotive parts and accessories with more than 6,000 stores in the U.S., Puerto Rico, Mexico, and Brazil.

# ALLDATA®

AUTOMOTIVE INTELLIGENCE™

The industry's #1 repair software

## OEM REPAIR INFORMATION

- **ALLDATA Repair®** The industry's #1 choice for unedited OEM information. Everything you need for faster diagnostics and OEM-accurate mechanical repair.
- **ALLDATA Collision®** The industry's #1 choice for unedited OEM info. Ensure accuracy and limit liability with factory-direct repair information specifically targeted to auto body shops.

## DIAGNOSTICS

- **ALLDATA Diagnostics®** is your affordable scan tool solution, the only one with ALLDATA's industry-leading repair information built-in.
- **ALLDATA Tech-Assist®** - Call our diagnostic hotline staffed by ASE-Certified Master Techs for fast solutions.

## SHOP MANAGEMENT

- **ESTIMATOR** - An easy way for shops to create professional, compliant estimates with parts and labor from ALLDATA.
- **ALLDATA Shop Manager®** - Simplifies the creation of day-to-day documents like estimates, repair orders, invoices, and more.
- **ALLDATA Manage® Online** - Offers expanded features for comprehensive shop management, from creating estimates to running business reports.

## ADD-ON SOLUTIONS

- **ALLDATA Collision Advantage** for OEM Alerts and more - making sure your estimate's complete and accurate.
- **ALLDATA Mobile®** - OEM info, verified repairs, and basic diagnostics on a tablet app.
- **Inspection** - Jumpstart the check-in process right the vehicle and fill-out digital inspections.

- **REPAIR INFORMATION**
- **DIAGNOSTICS**
- **SHOP MANAGEMENT**

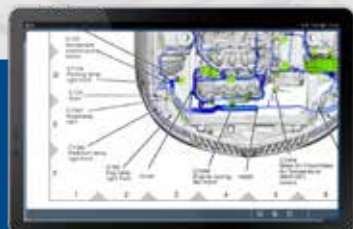
# Repair Information

## ALLDATA REPAIR®

All the information you need for OEM-accurate vehicle repair, faster diagnostics, and liability protection, right at your fingertips.



- Repair and maintenance procedures, diagnostic information, TSBs, DTCs, and more
- 300,000+ interactive color wiring diagrams (in addition to OEM diagrams)
- Millions of Probable Causes and 100,000+ verified/suggested repairs in Community
- **NEW** ADAS Quick Reference links directly to ADAS systems, components, and locations with basic calibration information, required tools, and servicing prerequisites
- Support from the ALLDATA Library team for hard-to-find OEM information



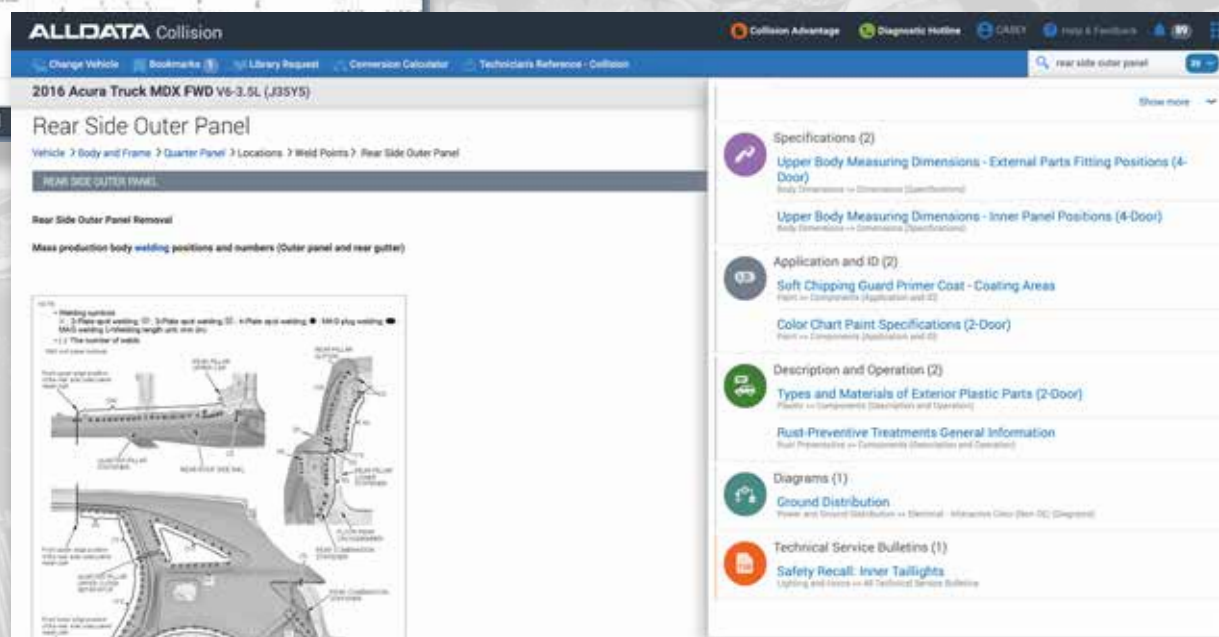
## ADD-ON ALLDATA MOBILE®

The ALLDATA Mobile tablet app lets you take ALLDATA Repair or ALLDATA Collision right to the car for OEM info, verified repairs, and basic diagnostics.

## ALLDATA COLLISION®

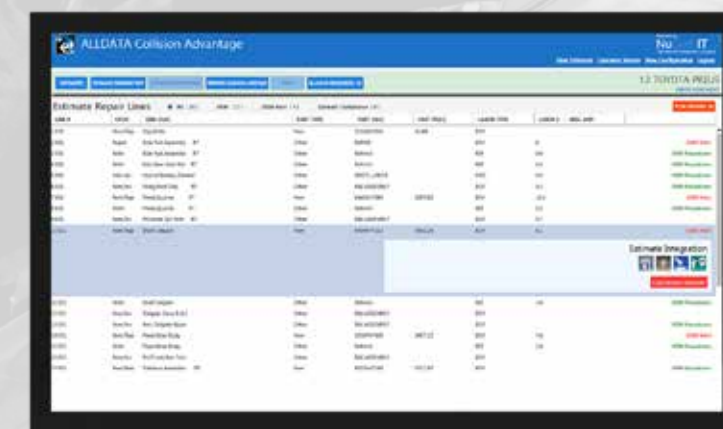
Instant access to the industry's most complete and up-to-date OEM collision repair information - with coverage for 44,000+ engine-specific vehicles, 95% of all vehicles on the road today.

- Collision OEM procedures such as sectioning and structural repairs, handling of new materials, panel replacement, sensors, ADAS, and more
- Quick access to Manufacturer Position Statements
- Full mechanical information: TSBs, diagnostic, repair procedures, wiring diagrams, and more for reduced sublets
- **NEW** ADAS Quick Reference links directly to ADAS systems, components, and locations with basic calibration information, required tools, and servicing prerequisites
- Support from the ALLDATA Library team for hard-to-find OEM data



5 stars, 2 thumbs up, 10 out of 10. Will 100% recommend to any of my colleagues in the automotive repair industry.

TONY B.  
OWNER, DIETRICH'S COLLISION

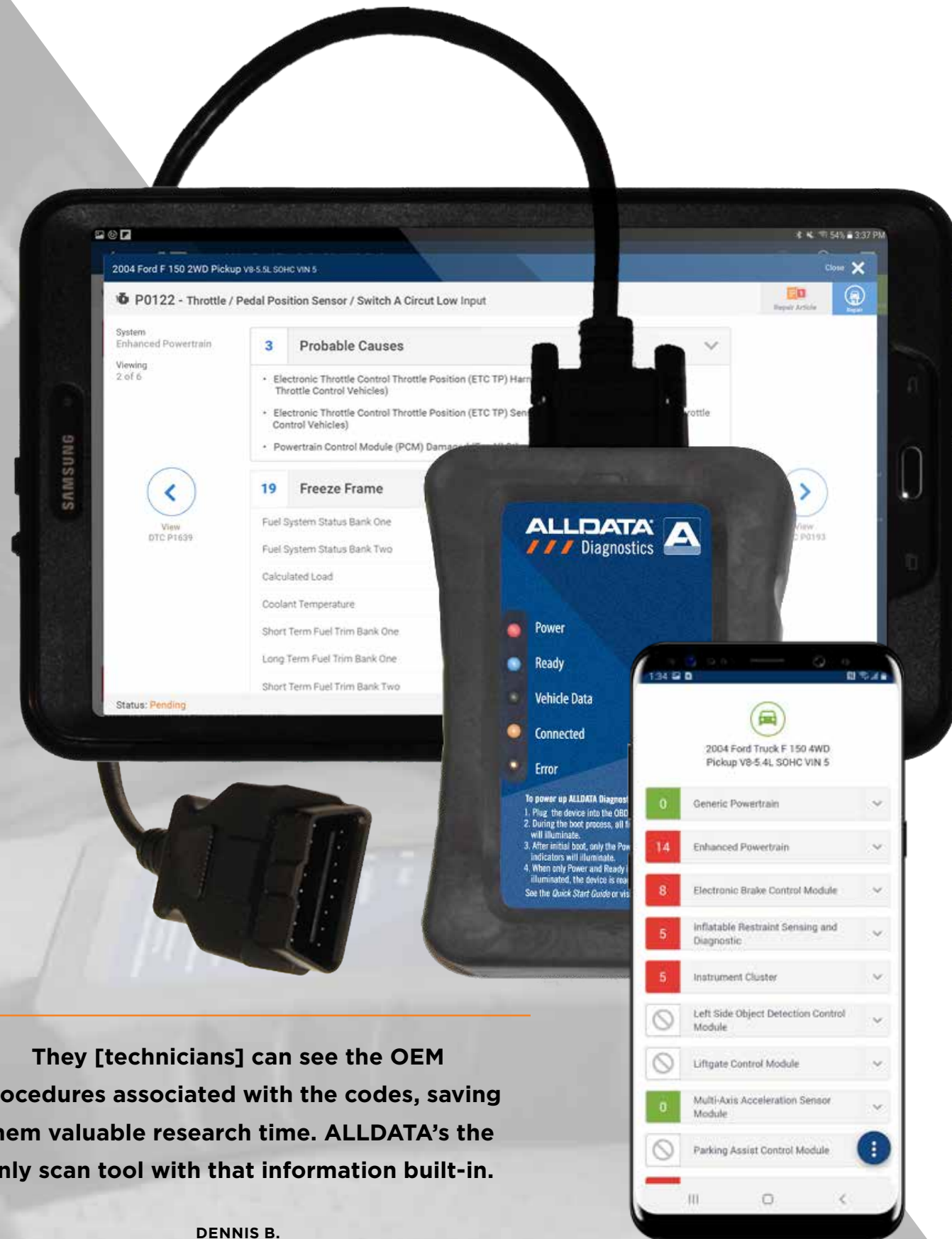


## ADD-ON ALLDATA COLLISION ADVANTAGE

Analyzes your estimate and highlights OEM Alerts, OEM Procedures, and Vital Repairs for complete and accurate estimates. Works with the 3 major estimating systems.\*

\* ALLDATA Collision Advantage requires a subscription to ALLDATA Collision.

# Diagnostics + Tech Hotline



## ALLDATA DIAGNOSTICS®

**The only scan tool with ALLDATA built-in and unlimited pre- and post-scans**

### ALLDATA built-in\*

- Codes link directly to relevant OE articles - there's no punching out to a separate browser or application

### Professional

- Retrieve and clear manufacturer P, B, C, and U codes
- Conduct full-system vehicle DTC scans with exportable pre- and post-scan reports
- Read and graphically display PIDs - record and play back live data
- Perform bi-directional component control

### Affordable

- Unlimited pre- and post-scans - no per-scan fee
- No upfront cost for hardware
- No charge for software/data updates

### Portable

- Connects to the OBDII port and links via Bluetooth to your tablet
- Run vehicle scans on your phone\*\*

\* ALLDATA Diagnostics requires a subscription to ALLDATA Collision or ALLDATA Repair.

\*\* iOS and Android compatible devices available with limited scanning capabilities.

## ALLDATA TECH-ASSIST®

**You're just a phone call away from expert troubleshooting**

ALLDATA Tech-Assist gives you hotline access to ASE-Certified Master Technicians. From diagnostic troubleshooting to step-by-step repair, our experts will talk you through tough challenges and can even live-stream video to pinpoint problems.

**Best hotline around, great customer service and knowledge base!**

JEFF S.  
GENERAL MANAGER, MIKE'S CAR CARE CENTER

They [technicians] can see the OEM procedures associated with the codes, saving them valuable research time. ALLDATA's the only scan tool with that information built-in.

DENNIS B.  
COLLISION CENTER MANAGER, GRAHAM AUTO MALL



# Shop Management

## ESTIMATOR

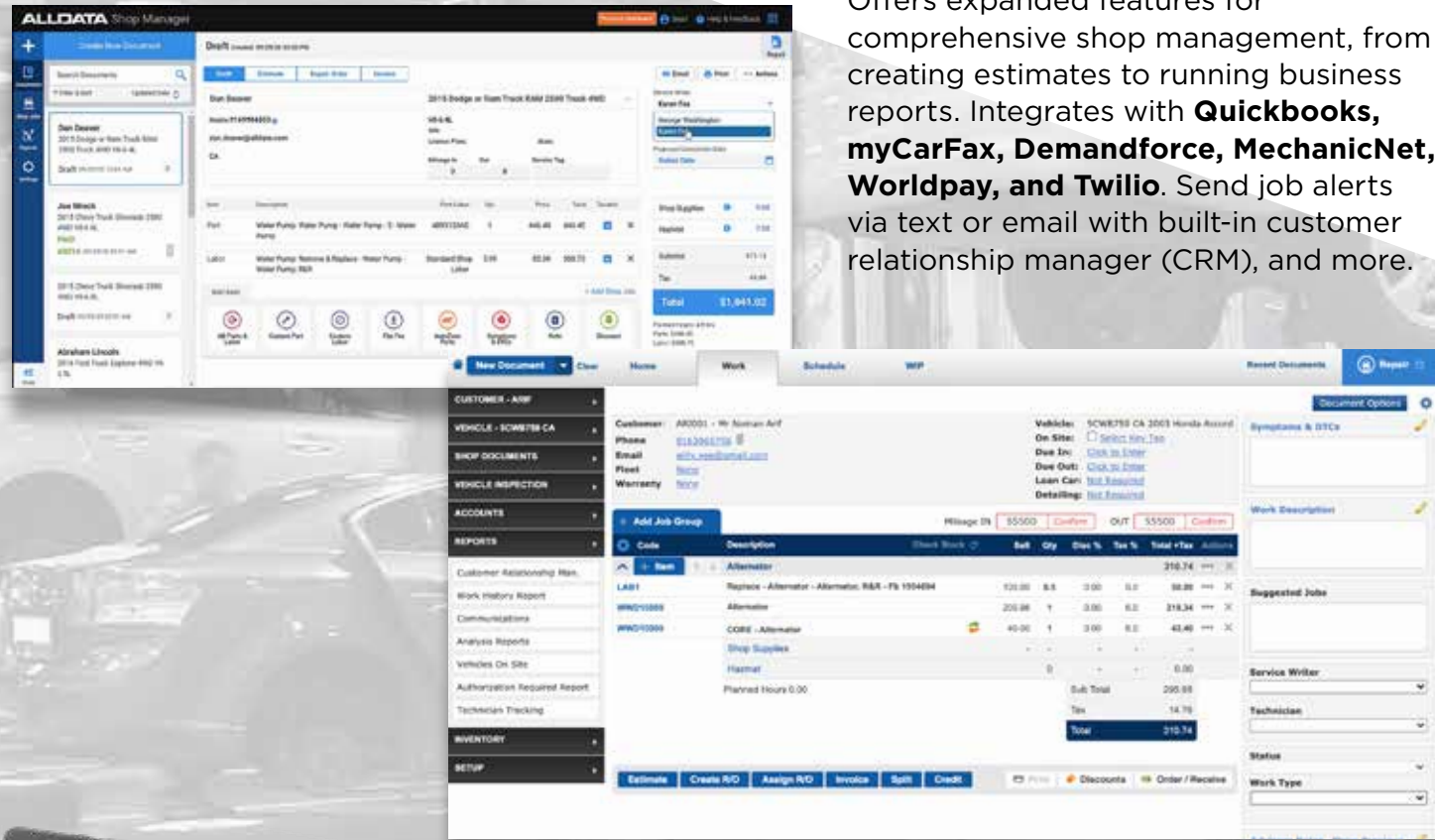
A fast, easy way for shops to create professional, compliant estimates with parts & labor directly from ALLDATA. Ideal for any shop in need of a simple online estimating solution.

## ALLDATA SHOP MANAGER®

Simplifies your day-to-day shop needs and easily creates professional estimates, repair orders, and invoices with parts and labor directly from ALLDATA. Stores customer/vehicle info, generates basic sales and tax reports, and more.

## ALLDATA MANAGE® ONLINE

Offers expanded features for comprehensive shop management, from creating estimates to running business reports. Integrates with **Quickbooks, myCarFax, Demandforce, MechanicNet, Worldpay, and Twilio**. Send job alerts via text or email with built-in customer relationship manager (CRM), and more.



## ADD-ON INSPECTION

Works with ALLDATA Manage Online to jumpstart the check-in process right at the vehicle and fill-out digital inspections.

Whatever your needs, we've got a shop management solution that fits

| What features do you need?   | Estimator | ALLDATA Shop Manager | ALLDATA Manage Online |
|--|-----------|----------------------|-----------------------|
| Add a Customer and Vehicle   | ✓         | ✓                    | ✓                     |
| Add Parts & Labor directly from ALLDATA Repair                             | ✓         | ✓                    | ✓                     |
| Add Parts Directly from AutoZone catalog                                   | ✓         | ✓                    | ✓                     |
| Print or Email a Document with Signature Line                              | ✓         | ✓                    | ✓                     |
| Save Customer and Vehicle Information for Future Estimates and Searches    | ✓         | ✓                    | ✓                     |
| Add Symptoms, DTCs and Concerns  | ✓         | ✓                    | ✓                     |
| Create Custom Shop Jobs  | ✓         | ✓                    | ✓                     |
| Create a Compliant Estimate Based on State Regulations                     | ✓         | ✓                    | ✓                     |
| Order, Add, and Automatically Invoice Parts from Industry-Leading Vendors  |           | ✓                    | ✓                     |
| Create Repair Order  |           | ✓                    | ✓                     |
| Create Invoice   |           | ✓                    | ✓                     |
| Save/Access all Invoice and Repair Order Documents                         |           | ✓                    | ✓                     |
| Record Payment/mark an Invoice as 'Paid'                                   |           | ✓                    | ✓                     |
| Sales, Tax, and Payments Reports   |           |                      | ✓                     |
| Start Check-in at the Vehicle with Inspection Sheets                       |           |                      | ✓                     |
| Manage Customer and Vehicle Records  |           |                      | ✓                     |
| Manage Parts Inventory   |           |                      | ✓                     |
| Schedule Jobs and Manage Work-in-Progress                                  |           |                      | ✓                     |
| Track Technicians' Time and Cost   |           |                      | ✓                     |
| Send Job Alerts and Promotions via Text or Email with CRM Manager          |           |                      | ✓                     |
| Integrates with Quickbooks, myCarFax, Demandforce, MechanicNet, Twilio     |           |                      | ✓                     |
| Run reports for service/deferred work reminders, profit analysis, and more |           |                      | ✓                     |